



# SARL CHALET MONTAGNE TRADITION

## Catered Chalets in Les Gets

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## CHALET HOST

### INTRODUCTION TO THE ROLE

We will provide you with a full week of training, after which you will be responsible of looking after the guests in the chalets. Each day, you will be responsible for the guest's meals (Breakfast, afternoon tea and dinner). Our central kitchen will prepare the more complicated parts (for example, main courses, desserts and cakes), and you will cook and reheat, add on the simpler parts, and serve.

Rota will be organised at the beginning of the season and if any changes, you will be notified at the weekly team meeting or by your manager at the earliest convenience (for example somebody is sick and you replace your colleague).

You will also be responsible for the maintenance and general cleanliness of the chalet. Please note, a lot of cleaning will be required.

There will be one or two busy days, per week, during guest change over days. Your working week, throughout the ski season, will vary but on average it will work out at 40 hours. Certain weeks, during the ski season, will be busier than others:

- General training, as well as chalet setup, will take place over the first 2 weeks
- Christmas week and New Year's week will be remarkably busy
- January will be quieter, and your ski time will increase
- February is the busiest month. The skills you have learned, in the previous months, will benefit you most during this time
- March and April will be quieter
- Chalet close down and cleanup will take place over the final week

### JOB DESCRIPTION

You will provide an excellent level of customer service, in line with our standards

You will host in different chalets during the season in the same resort

You will co-ordinate with our manager, who will oversee your duties and responsibilities

You will need to be flexible

You will cover the days-off of other team members, in different properties or departments, during the season.

Over the course of the ski season, you will undertake different tasks, within different departments, such as:

- Small maintenance tasks in our chalets
- Assisting our chefs in our main central kitchen
- Cleaning our other catered chalets
- Any other reasonable duties, which your manager deems necessary

### WHAT WE EXPECT FROM YOU

- You are hardworking and reliable
- You are quick and happy to learn
- You are flexible and organised
- You are enthusiastic and talkative
- You are driven to give guests a wonderful stay
- You are motivated to work in an eco-responsible environment

### SELECTION CRITERIA

- You are entitled to work in France (Valid visa or EU Citizen)
- You will be fully vaccinated by 1<sup>st</sup> of November 2021
- You are happy, friendly, smiley and talkative
- You have a desire to provide amazing customer service
- You have a minimum of basic food service and cleaning skills
- You do not see cleaning as chore, you take pride in it and are motivated to do it
- You can work as part of a team and independently when needed