



# SARL CHALET MONTAGNE TRADITION

## Catered Chalets in Les Gets

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## CHALET HOST

### INTRODUCTION TO THE ROLE

Working week, throughout the season, will vary, but on average it will work out at 40 hours.

Certain weeks, during the season, will be busier than others, there are two types of weeks during the summer:

- Catered weeks
- Self-catered weeks

We will provide you with a training, after which you will be responsible of looking after the chalet, when self-catered or catered, and guests in the chalet, when catered.

When it's catered, you will be responsible for the guest's meals (Breakfast, afternoon tea and dinner). Our central kitchen will prepare the more complicated parts (for example, main courses, desserts and cakes), and you will cook and reheat, add on the simpler parts, and serve.

Rota will be organised at the beginning of the season and if any changes, you will be notified at the weekly or by your manager at the earliest convenience (for example somebody is sick and you replace your colleague).

You will also be responsible for the maintenance and general cleanliness of the chalet. Please note, a lot of cleaning will be required.

### JOB DESCRIPTION

You will provide an excellent level of customer service, in line with our standards

You will host in different chalets during the season in the same resort

You will co-ordinate with our manager, who will oversee your duties and responsibilities

You will need to be flexible

You will cover the days-off of other team members, in different properties or departments, during the season.

Over the course of the season, you will undertake different tasks, within different departments, such as:

- Small maintenance tasks in our chalets
- Assisting our chefs in our main central kitchen
- Cleaning our other catered chalets
- Any other reasonable duties, which your manager deems necessary

### WHAT WE EXPECT FROM YOU

- You are hardworking and reliable
- You are quick and happy to learn
- You are flexible and organised
- You are enthusiastic and talkative
- You are driven to give guests a wonderful stay
- You are a team player
- You are motivated to work in an eco-responsible environment

### SELECTION CRITERIA

- You are happy, friendly, smiley and talkative
- You have a desire to provide amazing customer service; previous hospitality experience would be advantage
- You have a minimum of basic food service and cleaning skills
- You do not see cleaning as a chore, you take pride in it and are motivated to do it
- Ability to speak French would be advantage
- You can work as part of a team and independently when needed