



# SARL CHALET MONTAGNE TRADITION

## Catered Chalets in Les Gets

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## HOST TEAM LEADER

### INTRODUCTION TO THE ROLE

We will provide you with all the necessary training, after which you'll assist the manager in supervising the chalet hosts in their day-to-day tasks and ensuring that all the standards are met. You'll be the main point of contact/support for the hosts with the assistance from your manager.

You'll be required to host some shifts where you will be responsible for preparing the guest's breakfast, afternoon tea and/or dinner (our central kitchen will prepare the more complicated parts for example the main courses, desserts and cakes then you'll cook/reheat, add on simpler parts, and serve).

There will be some administrative tasks weekly to complete as well to assist the office before the guests arrive. You may also be asked to assist with some maintenance jobs and cleaning in the chalets. Your working week throughout the ski season will vary, but on average it will work out at 40 hours. The contract dates will be from the end of November to the end of April, the exact agreement dates will be confirmed closer to the time.

### JOB DESCRIPTION

Over the course of the season, you will undertake different tasks, such as

- Supervising chalet hosts (during and after their shifts)
- Manning our central communication channels
- Hosting some catered shifts
- Covering chalet hosts' sick days
- Setting-up and packing-down of the chalets and the beginning and end of the season
- Small maintenance tasks in our chalets
- Cleaning our chalets
- Assisting the office with some administration work
- Any other reasonable duties, which your manager deems necessary

### WHAT WE EXPECT FROM YOU

- You are hardworking and reliable
- You are quick and happy to learn
- You are flexible and organised
- You are enthusiastic and talkative
- You are driven to give guests a wonderful stay and provide an excellent level of customer service
- You are a team player
- You are motivated to work in an eco-responsible environment

### SELECTION CRITERIA

- You are entitled to work in France (Valid visa or EU Citizen)
- You are happy, friendly, smiley and talkative
- Previous experience in a similar position would be an advantage
- You have a desire to provide amazing customer service; previous hospitality experience would be advantage
- You have a minimum of basic food service and cleaning skills
- French language skills would be advantage
- You can work as part of a team and independently when needed
- You can perform physically demanding tasks